

Enter the order ID

You can find the order ID in the e-mail address confirming the order.
Check your e-mail account.

How many products are you returning?

Surname and first name

E-mail address

Refund

The payment was made through the **OTP Simplepay** system. Refunds are made through one of the same services.

*Signature of the person receiving the return***

*Customer signature **

* Mandatory field

** To be completed by a store employee



1. Fill it out the form



2. Wrap it up the product and that form.



3. Send it below specified address



The return of the purchased product within 30 days of receipt along with the form.

If you have any questions, please contact our Customer Service:

+36 20 540 1024

The return and the product to be exchanged must be sent to the following address:

Cleaner-Technik Kft.

1125 Budapest, Tusnádi Street 26.

with the inscription "pokk.hu - exchange/return".