

Complaint reporting form, Number:		Business: Street: Postal code: City: E-mail:
The reason for the complaint:		
2. Exhibition date:		
3. Phone number of the store:		
4. Buyer's name		
5. Buyer availability	5.1 Title:	
	5.2 Phone	
	5.3 E-mail:	
6. Date of purchase:		Size:
9. Name of Product:		
10. Mist:		
11. Proof of purchase:		
12. Price:		
13. Customer detected error:		
14. The date the bug was reported:		
15. Complainant's needs:		
a. repair b. price drop c. exchange d. withdrawal from the contract		
16. Other demand:		
Please note that the personal data provided in this document are stored at www.pokk.hu / adatvedelmi_tajekoztato We manage it according to our Data Management Information available on the website, according to the conditions detailed therein and on the legal basis.		
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After the expiry of the above deadline, the unclaimed Product will be sent to the seller's warehouse, and it will be collected at the place of submission of the complaint it is possible for the Buyer to send a notification of his intention in advance. The product from the warehouse is the complaint will be sent to the place of submission within no more than 14 (fourteen) days from the date of notification, and the Buyer can pick it up there within 30 (thirty) days thereafter, starting from the end of the aforementioned fourteen-day period. In the event that the Buyer again fails to receive it within the above-mentioned additional 30 (thirty) day period provisions apply accordingly.		
Seller's signature and stamp:		Buyer's signature:
The date of receipt of the complaint:		Proof that the product or its equivalent has been received by the Buyer: